

# Roadmap to the Future of Aged Care: How-to Guide



<http://www.wscf.org.au/wp-content/Flash/story.swf>

## Project Background:

Western Sydney Community Forum developed a two-minute video resource to help guide discussions among aged care providers (especially those funded under the Commonwealth Home Support Program or CHSP) through the ongoing reforms. The cornerstone of these reforms is the streamlining of services into a 'single aged care system.'

**Proposed** features of the new system will include:

- CHSP, as a program, will cease as such in due time;
- Individualised 'consumer subsidy' (based on assessment of needs) will mostly replace block funding;
- Price of services will be set by service providers, and government subsidy will be 'post-paid';
- Providers will operate within a 'market-based', 'consumer-driven' environment;
- A single provider registration system;
- A streamlined single quality framework where providers meet core standards, but greater innovation is driven by consumer feedback and choice.

## Why a resource on the "Aged Care Roadmap"?

- The 'Roadmap' was developed by the "Aged Care Sector Committee", appointed by the Government.
- In April 2015, the Committee developed a 'roadmap' for future directions of aged care.
- In March 2016, release of the 'Aged Care Roadmap'
- It is the best document we have, to date, that outlines what the future could possibly look like.

## The Aged Care Roadmap

- Is not official government policy or a "done-deal."
- It "intended to generate discussion across the aged care sector and government about future reforms to aged care."
- Describes 9 key features ("destinations") of the proposed new single aged care system.

## 3 WAYS to use the clickable content

**ONE:** The clickable content appears at the very end of video ("How to get there when it's time to get there" page). Do a quick overview of the '9 destinations'.

- Go to "How to get there when it's time to get there" page
- **Discuss what each destination means to you** (first impression and reaction, no wrong answers).



**TWO:** Go deeper: Discuss the 'Executive Summary' by clicking on each destination button shown above.

- The first statement in the clicked box is the 'destination' statement or description. (see below)
- The succeeding statements complete the summary 'destination' description, or a picture of how that feature is supposed to look like in the future, in broad terms.
- Ask questions like:

**What does this mean (in general and to us)?**

**What is happening (or what are we doing) right now?**

**What do we need to do in the future?**

**Why is it important?**



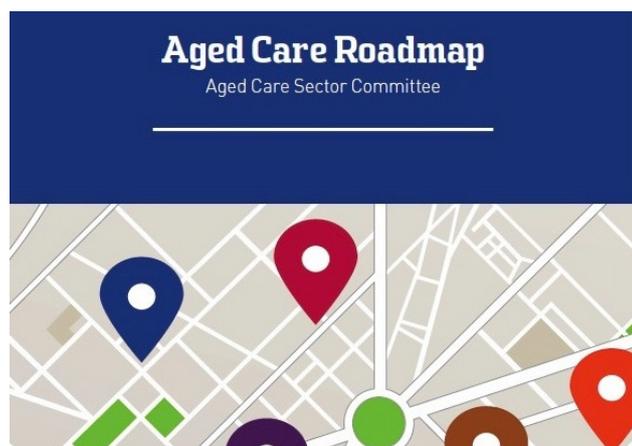
**THREE:** Go even deeper: Have a detailed and nuanced discussion of the entire roadmap (recommended).

Click on the Roadmap button (middle button in photo below, low left hand corner on last slide of video). You need internet connection for this.



On the .gov.au website, you can download the detailed 13 page pdf document:

Discuss the details about each destination shown in the page, including those in the right hand column of each page.



Answer the questions posed in each page:

- What is currently in place?
- What needs to change?
- What needs to be done?

Download your copy here: <https://agedcare.health.gov.au/aged-care-reform/aged-care-roadmap>

“What needs to be done?” mostly spells out the government’s timetable.

How could you use it as an important reference for your next Strategic Plan?

- Short-term (within 2 yrs)
- Medium-term (3-5 yrs)
- Long-term (5-7 yrs)

## NEXT STEP?

WSCF is committed to working together with you towards gaining a deeper understanding of the proposals outlined in the Aged Care Roadmap, so we could all provide informed and well-considered feedback to the government.

Please let us know your thoughts:  
[info@wscf.org.au](mailto:info@wscf.org.au) (Attn: Rocellita)

## Acknowledgment of funding and disclaimer:

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Reference material: ‘Aged Care Roadmap <https://agedcare.health.gov.au/aged-care-reform/aged-care-roadmap>. The video resource was produced by The ID Crowd <http://www.theidcrowd.com.au/>

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