

SHS/NPAH Then and Now

Feature	Pre-reform	Post-reform	Change
Number of clients	58,000	53,000	-5,000 *
Number of service contracts	370	149	-221
Number of organisations	250	180	-70
Level of annual funding	\$168 mill	\$147 mill + \$30 mill (NPAH)	+\$9 mill
Risk/actual homelessness	50/50	60/40	10% more at risk clients
Av. cost per client	\$2615 (SHS)/\$5455 (NPAH)	\$2603 **	Small (for SHS)
Loss of employment			Est at 400
Number of Joint Working Agreements	Not applicable	70	Now 50% of new SHS system
Estimated different client group shares *** <ul style="list-style-type: none"> • Families • Young people • Women • men 	Final % being sought	Final % being sought	<ul style="list-style-type: none"> • Families significant growth • Young people modest growth • Women the same • Men significant reduction
% of total services controlled by State-wide organisations (sole or lead)	31%	39%	+ 8%
% of total services youth specific ****	29%	28.5%	-0.6%
% of total services women specific****	27.5%	18.1%	-9.4%
% of total services controlled by ATSI*****	5.7%	2.8%	-2.9%

*Client numbers will increase in 2014-15 as all service packages are finalised and NPAH details are announced.

**Average cost per client may decrease in 2014-15 as more clients are added when all service packages are finalised and the NPAH details are announced.

***Based on FACS comparison of different client groups (2011-12 to 2014-15) before additional funds and client numbers added to SHS at tender announcement.

****Multiple (3+ target groups) account for 45.8% of all 144 service packages. When they are added, young people are a target group in 55.1% of all packages and women are a target group in 62.5% of all packages.

*****ATSI controlled organisations (sole, lead or partner) are in 16.7% of all packages.