

Subject: HACC FLASH- July 2011



Western Sydney HACC Flash July 2011

This issue is available in pdf format at --

July 2011 HACC/CC Regional Forum - Kudos and Notes

The July regional forum was excellent. The presentations were relevant, guests most appreciated, discussions robust, and the atmosphere positive and vibrant. Over seventy people came; it was a great time to celebrate the work that both non-government and government sectors put in, to provide the best care possible to the communities we serve.

The small group discussions provided an opportunity to answer three questions that were posed at the recent Commonwealth DoHA consultations. The discussion notes have been passed on to both ADHC and DoHA; they are now available at WSCF HACC webpage. Please feel free to discuss the notes as talking points in your staff meetings or local HACC/Community Care forums.

Some of the items could be translated immediately into action-- e.g. review your MDS stats, get the age split right (i.e. know your number of service users over 65/50 and under 65/50); be familiar with Community Care Common Standards, etc. Some items are still being worked on by funding bodies (e.g. streamlining of accountability/reporting requirements to both ADHC and DoHA). Some need continued discussion at appropriate forums. We will certainly keep track of developments, raise new and ongoing issues at the forums we attend, and give updates, as we receive them.

The questions discussed were--

What does your organization need to do to prepare for the Transition?

What support does your organization need to prepare for the transition?

What opportunities do you see the transition creating for your organization and the broader sector?

Below are the links to discussion notes and presentations at the July 2011 regional forum. They do offer some new information (e.g. current work/issues that ADHC and DoHA are working on, process for contacting service providers), well worth your time to look them up --

- Small group discussion notes -
<http://www.wscf.org.au/uploads/2011uploads/HACC/WS%20Regional%20CCF%20discussion%20notes-July%202011.pdf>
- “Home and Community Care Reforms”- Steven Gal, Director Community Care (DHS-ADHC)
<http://www.wscf.org.au/uploads/2011uploads/HACC/ADHC%20presentation-WS%20CC%20Forum%206%20July%202011.pdf>
- “The HACC Aged Care Transition” - Tess Watson, Director of Program Delivery & Stakeholder Engagement NSW & ACT (DoHA, Canberra)

<http://www.wscf.org.au/uploads/2011uploads/HACC/DoHA%20Tess%20W%20presentation%20-%206%20July%2011.pdf>

- “Working with NSW Health/CHIP on regional initiatives” - Rocellita Lacsina, WS HACC Development Officer
<http://www.wscf.org.au/uploads/2011uploads/HACC/Update%20on%20NSW%20Health-CHIP%20work%20July%202011.pdf>

At the HACC/CC Managers Forum- 20 July 2011

The Managers Forum yesterday was most fruitful. There were lots of new information to chew on. From the presentations and discussions, one thing was clear: **there are great opportunities as we move into a unified aged care.** We are no longer working in silos, we are working more closely with Health; there are new resources to tap and link with.

Western Sydney Medicare Local

WentWest Ltd. was selected as one of the first sites in Australia to become a Medicare Local (ML) organisation. Olivia Wood (CEO) and Libby McCardle (Strategy Planning and Policy Manager) came to the Managers Forum yesterday to engage with the sector, explain ML's important role, and identify some first steps for collaboration.

Some points discussed --

- There is a need to increase awareness among GPs and other primary health care providers about aged community care services
- HACC/CC providers are being invited to register at WentWest Online Health Services Directory (go to http://www.wentwest.com.au/public/national_health_reform.asp; then click on Online Health Services Directory link at lefthand side)
- How could ML's preventative health programs support HACC's enablement approach?
- Opportunity to get involved by being members of Local Primary Health Care Networks (LPHCNs) or the Community and Consumer Forum.

To view WentWest presentations, click on “helpful resources and links” at --
http://www.wentwest.com.au/public/national_health_reform.asp

“Connecting Care” Chronic Disease Management Program

If you have service users who have an established chronic disease, with complex needs, and are at high risk of hospitalisation, here's an opportunity to refer them to the Connecting Care service. This service aims to identify, assess, enrol and provide a shared care plan for people with chronic disease. The presentation below contains not just descriptions, but also a diagram on Referral Pathways, as well as a Form (page 8) that you could use to recommend a service user for enrolment.

Please click on –

<http://www.wscf.org.au/uploads/2011uploads/HACC/Connecting%20Care%20presentation%20HACC%20Managers%20july%202011.pdf>

Developing your future workforce through clinical placements for “Work Experience”

Kim Da Silva (Health Professions in Schools Coordinator, NSW Health) made an excellent case for why we should take in students (Years 11-12) for work experience, even if it takes effort to provide supervision. We need a long-term vision to replace our ageing workforce, manage a potential workforce shortage, and “combat talent lost to more glamorous professions”, among others. “Work experience” is one of the most influential factors in a student's making career choices. Sadly, the aged Community Care sector provides little opportunity for this.

One positive note-- we also heard yesterday of how an Anglicare service near Wollongong has developed an excellent model for work experience. Certainly worth looking into- watch this space...

Do have a look at Kim's presentation and see how your workplace fares in this area (see page 14, “Your Workplace”) -

<http://www.wscf.org.au/uploads/2011uploads/HACC/Work%20Experience%20presentation%20HACC%20Managers%20Forum%20Jul%202011.pdf>

“Health, Aged and Community Care Services: Developing a Sustainable Ten-Year Workforce Development Plan for Greater Western Sydney”

WSCF recently met with a regional workforce development partnership to provide inputs for developing the Community Care workforce in Greater Western Sydney in the next ten years. The meeting was between key representatives from NSW Health/CHIP, NSW ITAB (Industry Training Advisory Body), NSW TAFE-Western Sydney Institute, Aged and Community Services Assoc. of NSW/ACT (ACS), SouthWest Sydney HACC DO and WSCF HACC DO.

A joint Workforce Development Plan with Health, in partnership with education and training sectors (including DEEWR), is promising. As a next step, we will be meeting with ADHC (Central Office) to make sure that efforts are aligned. Along with the pending Equal Pay case at Fair Work Australia, we hope to see a revitalized Community Care workforce for the future.

Productivity Commission “Caring for Older Australians” - Final Report

We have been anticipating the release of this report and had hoped to make a presentation at the last regional forum. PC has submitted the report to Government; the Government needs to table it in each House of the Parliament within 25 sitting days of receipt. When the Government releases the report, a copy will be sent to all registered participants including those who made submissions, appeared at the public hearings, or were visited by the Commission. At that time, the report will also be available for download from PC website -- <http://www.pc.gov.au/projects/inquiry/aged-care>

WSCF Training - August 2011

Four great sessions in August! For details, please visit WSCF home page -- <http://www.wscf.org.au/>

- **Partnerships for Beginners**
Explore the factors that lead to effective partnerships and increase your knowledge about practical strategies to establish, sustain and improve collaborations.
- **Leading from the West - turning community issues into government policy**
WSCF/Stronger Voice for Western Sydney proudly presents this seminar, designed to develop three core skills sets required for more effective community sector advocacy.
- **Parliamentary Inquiries: *How to have your say and maximise your influence***
This workshop is aimed at people working in policy or management in the community sector, whose work potentially involves taking part in parliamentary inquiries. Facilitation will be by parliamentary committee staff and representatives of NCOSS.
- **Working with HACC Clients from Refugee-like Backgrounds**
You will be introduced to the experiences of refugees, the effects of torture and trauma on the individual, the impacts of ageing and disability on trauma survivors, and working within a recovery framework. Case studies based on real life examples of HACC clients to explore individual needs and effective care practices will be used.

Queries to Dana Rosinski - WSCF Learning and Development Worker. Ph 02 9687 6112; e danar@wscf.org.au

Other Events & Training

Working with the Health Care Interpreter Service - Cumberland Prospect and Nepean

Wednesday 3rd August 2011

Jacaranda House, Building 57, Multicultural Health Network, Cumberland Hospital, Fleet Street, Parramatta
Time: 9-12pm (please request a map when registering)

Queries and registration to: Desiree Boughtwood (Cumberland/Prospect Multicultural Access Project) Ph 02 88382173 or Desiree.Boughtwood@swahs.health.nsw.gov.au.

MDS-HADS Training

“Hands on HADS Program training”
Tuesday the 23rd of August, 2011
Forrest Training Centre-- Level 7, 83 York St Sydney
HACC service providers - 9am to 12pm
Disability service providers - 1pm to 4pm

The closing date of the registration is Friday the 5th of August. If you're not able to attend, or are not a HADS user but need assistance regarding MDS, or any further questions, please ring Kazui on kazui@agedservices.asn.au or 8754 0410.

Download flyer at -- http://www.adhc.nsw.gov.au/__data/assets/file/0004/238279/MDS_Newsletter_July2011.pdf

HACC Reforms: Aboriginal & Torres Strait Islander Service Provider Consultation

24 August 2011
Workers Blacktown, 55 Campbell St Blacktown
See flyer at-- http://www.cnet.ngo.net.au/index.php?option=com_content&task=view&id=54397&Itemid=

Law for Community Workers- July to November 2011 Training Calendar
<http://lacextra.legalaid.nsw.gov.au/Publications/FileUpload/Doc/ImprintFile719.pdf>

“When I Need More Help” Launch
And introducing HACC services to the elderly Arabic speaking community

Time: 10.30am Date: 29th July 2011 RSVP by 25th July to yvonne.yun@auburn.nsw.gov.au
Venue: Auburn Centre for Community, Corner of Hutchinson St and Maquarie Rd, Auburn.
Invitation for people from the Arabic Community who are elderly, have a disability and their carers.

Information session at Nepean for Arabic speaking people
Info on food services, HACC and Centrelink entitlements in both Arabic and English.

Monday, 8th August 2011
10am - 1 pm
NEPEAN FOOD SERVICES- 16 Jeanette Street (next to Rural Fire Service), Regentville
Queries to Scyma on 4732 6366. Organised by Nepean Food Services and the Nepean CALD Information Support (a project of TRI Community Exchange).

Putting Mental Health on the Aged Care Agenda

Aged Care Psychiatry Services, Prince of Wales Hospital will be hosting a forum to advocate for effective and equitable community service delivery for older people with mental illness apart from dementia. The purpose of this forum is to highlight current successful models of service delivery, raise awareness about the gaps in community services for older people with mental illness, and start a dialogue about proposed models of care that meet the specific needs of this demographic.

Tuesday, 23 August 2011
Jubilee Room NSW Parliament, Macquarie Street Sydney
9.30am - 12.30pm
View flyer and program at --
<http://www.supportservices.org.au/noticeboard/?category=ce97245a549f084bd929c139d4448b6d&sessid=ab1760a8e3374f6c06d2f62aa503e9eb>

RSVP ESSENTIAL: Ph 9382 3756 or email Daniella.Kanareck@sesiahs.health.nsw.gov.au

Other Training & workshops
<http://www.cnet.ngo.net.au/content/category/4/21/503/>

Resources

ADHC SBS Homereach Series

Information about HACC, translated into nine languages. The languages are: **Hindi, Vietnamese, Turkish, Cantonese, English, Lao, Greek, Macedonian, Assyrian.**

Download episodes from the SBS website: <http://www.sbs.com.au/podcasts/yourlanguage/homereach>.

Revisit: NSW Work Cover “Working at External Locations: An OHS Pocket Guide for the Health and Community Services Sector” Oct 2008

http://www.workcover.nsw.gov.au/formspublications/publications/Documents/OHS_Pocket_guide_working_external_locations_5831.pdf

National Disability Insurance Scheme

Media Release from Minister Andrew Constance--

http://www.adhc.nsw.gov.au/about/media_releases/ministerial/nsw_government_moves_towards_individualised_funding_for_disabilities

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http://www.wscf.org.au/index.php/home/hacc_home_and_community_care

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